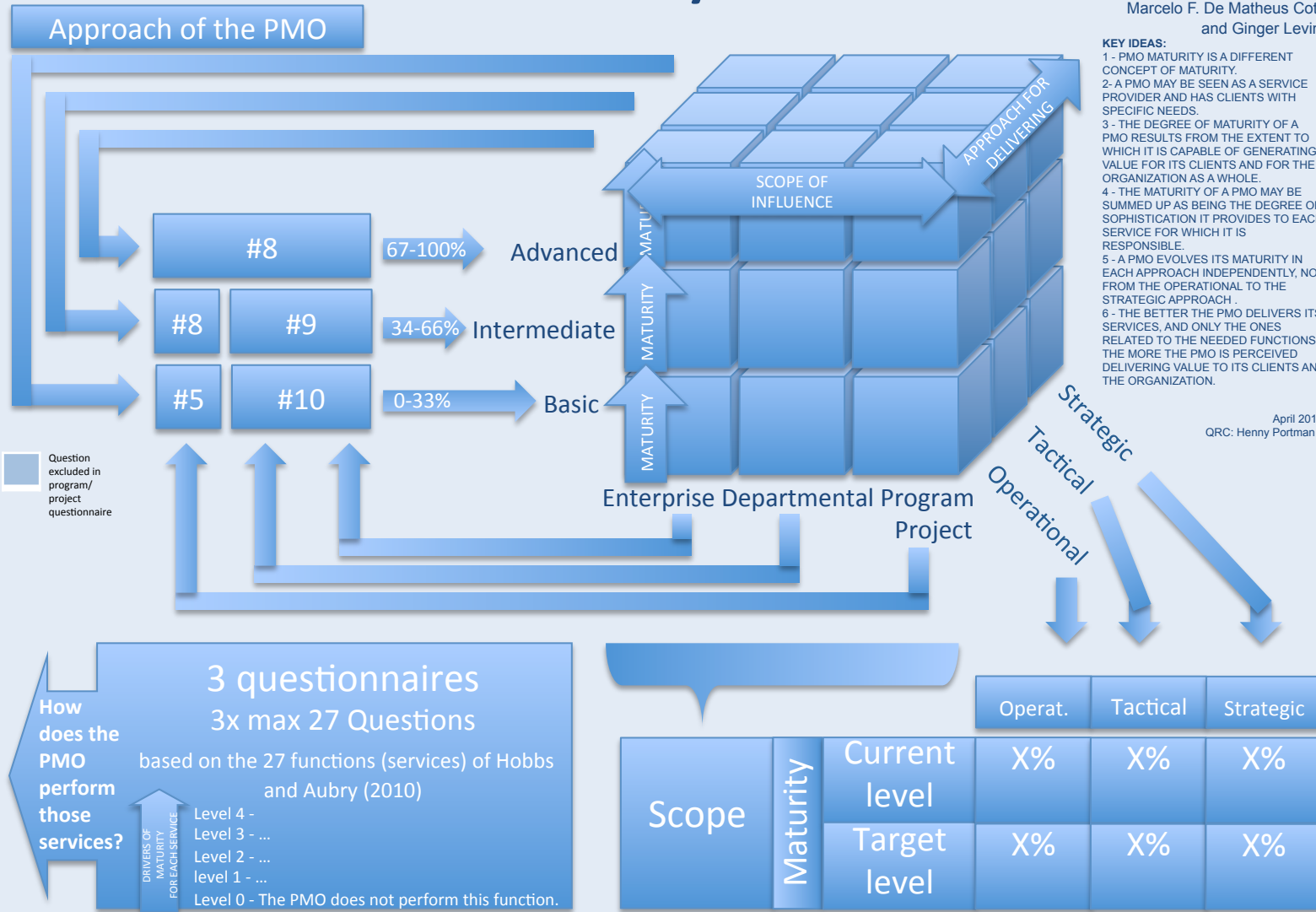


The PMO Maturity Cube®

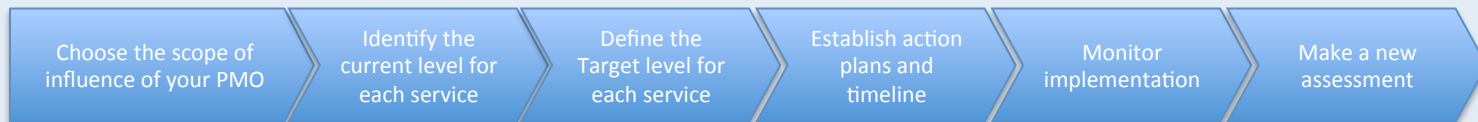
The PMO Maturity Cube, a Project Management Office Maturity Model
(developed by: Américo Pinto, Marcelo F. De Matheus Cota and Ginger Levin)

- KEY IDEAS:**
- 1 - PMO MATURITY IS A DIFFERENT CONCEPT OF MATURITY.
 - 2 - A PMO MAY BE SEEN AS A SERVICE PROVIDER AND HAS CLIENTS WITH SPECIFIC NEEDS.
 - 3 - THE DEGREE OF MATURITY OF A PMO RESULTS FROM THE EXTENT TO WHICH IT IS CAPABLE OF GENERATING VALUE FOR ITS CLIENTS AND FOR THE ORGANIZATION AS A WHOLE.
 - 4 - THE MATURITY OF A PMO MAY BE SUMMED UP AS BEING THE DEGREE OF SOPHISTICATION IT PROVIDES TO EACH SERVICE FOR WHICH IT IS RESPONSIBLE.
 - 5 - A PMO EVOLVES ITS MATURITY IN EACH APPROACH INDEPENDENTLY, NOT FROM THE OPERATIONAL TO THE STRATEGIC APPROACH.
 - 6 - THE BETTER THE PMO DELIVERS ITS SERVICES, AND ONLY THE ONES RELATED TO THE NEEDED FUNCTIONS, THE MORE THE PMO IS PERCEIVED DELIVERING VALUE TO ITS CLIENTS AND THE ORGANIZATION.

April 2013, QRC: Henny Portman ©



PMO MATURITY CUBE® ASSESSMENT CYCLE



Strategic assessment	
1	provide advice to the senior management?
2	coordinate and integrate the portfolio?
3	develop and maintain a strategic framework of projects and programs (scoreboard)?
4	promote project management awareness?
5	monitor and control its own performance?
6	participate in the strategic planning process?
7	manage one or more portfolios?
8	identify, select and prioritize new projects and programs?
9	manage the benefits?
Tactical assessment	
1	develop and implement the project management methodology?
2	develop skills in project management?
3	implement and manage project information systems?
4	manage interfaces with customers?
5	provide a set of tools for project management?
6	allocate and share resources between projects?
7	implement and manage the lessons learned database?
8	implement and manage the risk database?
9	select, manage, and evaluate project managers?
Operational assessment	
1	provide specialized services for the project manager?
2	provide information to senior management of the status of projects that are under way?
3	monitor and control project / program performance?
4	provide mentoring for project managers
5	manage and collect project files and documentation?
6	manage one or more programs and projects?
7	conduct project audits?
8	conduct post-reviews of project management (lessons learned)?